

EXPLORE BENEATH THE SURFACE

Computacenter helps organisations maximise ROI with proven supply chain, user adoption and support services for Microsoft Surface devices

Gold
Microsoft Partner



Computacenter

CONNECT THE DOTS

Meeting user demand for always-on wireless connectivity in a digital world

In the digital workplace, organisations need to offer the latest technologies and the greatest IT experiences to attract and retain talent. For many users, this means providing maximum flexibility and mobility.

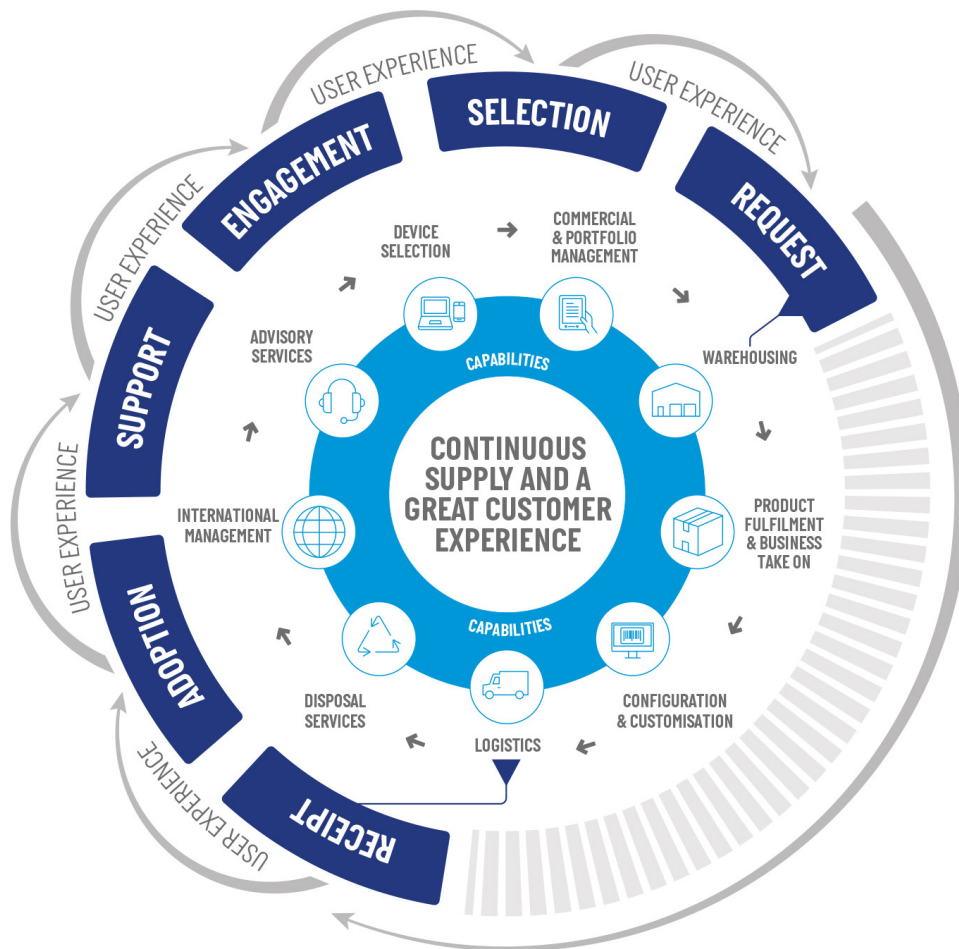
Leveraging our user-centric Digital Me approach, we look beyond the technology to map the right workplace IT solutions to the right workstyles. With Microsoft Surface technologies, we can help take the user experience to the next level.

Boost user productivity and satisfaction

Computacenter and Microsoft have worked together for more than 20 years to help our customers create more effective workplaces. We help organisations enable their employees with Microsoft Surface devices and consumer-like engagement services that enhance productivity and boost satisfaction.

From workstyle assessments and supply chain services to large-scale migrations and user support, we combine best practice processes with flexible offerings and transparent commercials to meet every business need.

As a Microsoft Authorised Device Reseller, we have the skills, resources and experience to safeguard success. We remove risk. We reduce cost. We improve outcomes.





DYNAMIC DEVICES FOR TODAY'S WORKPLACE

Microsoft's Surface devices are designed to meet user needs in an increasingly digital world. Featuring great graphics, powerful performance and sleek design, Surface devices make it easier and more fun for users to complete their day-to-day tasks, whether they're in the office, at home, or on the move. There are four sleek and stylish models to choose from:

- **Surface Pro** – ultra-light and versatile
- **Surface Laptop** – style and speed
- **Surface Book** – powerhouse performance
- **Surface Studio** – the ultimate creative studio

TAPPING INTO NEW FEATURES

Windows 10 introduces a new paradigm for Microsoft workplace devices, with rolling operating system updates. Computacenter's Managed Windows 10 Evergreen service helps test, deploy and manage new releases to prevent disruption to business, enabling users to take advantage of the latest features.

SEAMLESS ADOPTION, RESPONSIVE SUPPORT

To ensure organisations and users get the most from their feature-rich Microsoft Surface devices, Computacenter offers services throughout the entire lifecycle.



Consult & Change

We advise organisations on the most suitable devices for each user group, based on their profile. Our Workstyle Analysis service looks at how, where and when users work to identify their ideal solution, including any peripheral devices.

Source & Deploy

Our online catalogue combines a consumer-like purchasing experience with streamlined processes, which ensure users receive their new Microsoft Surface devices quickly. Pre-configured boxed products can be delivered straight to users' desk, whether at home or in the office. Thanks

to our extensive supply chain expertise and a highly qualified engineering force, we can simplify large-scale deployments across multiple geographies.

Manage & Transform

Our range of adoption and support services maximise business return while improving employee satisfaction. As part of our adoption framework, we capture requirements, define strategies, and provide the communication, education and support that users need to realise the full potential of their new Surface device.

From our Global Service Desk, we provide multi-lingual, multi-channel support services, which encompass an online portal, web chat, mobile app and knowledge base. Digital services can be supplemented with onsite Tech Bars to provide users with face-to-face support. As well as providing standard break-fix and swap services, we offer Microsoft Care Packs for enhanced support.

A PARTNERSHIP YOU CAN TRUST

Computacenter is a Microsoft Gold Partner in eight core competencies, working side by side with Microsoft to deliver more value to customers.

- Computacenter has more than 800 Microsoft-accredited employees
- We support 4.8 million users globally
- We are the #1 European Microsoft Devices Authorised Device Reseller (ADR)
- Customers can explore the latest Microsoft Technologies at Computacenter's Experience Centres across Europe

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GET IN TOUCH

To find out more about how we can help you optimise your workplace and maximise employee satisfaction with Microsoft Surface devices, please contact your Account Manager, call **01707 63100** or email **digitalme@computacenter.com**

[computacenter.com](https://www.computacenter.com)

Enabling users and their business

Computacenter is the leading independent provider of IT infrastructure services, enabling users and their business. We advise organisations on IT strategy, implement the most appropriate technology, optimise its performance, and manage our customers' infrastructures. In doing this we help CIOs and IT departments in enterprise and corporate organisations maximise productivity and the business value of IT for internal and external users.



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